



PROJECT PROFILE · HOME & PROFESSIONAL SERVICES

Shondhaan

Trusted experts, just a tap away.

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Parent group	Yess Bangla Private Limited
Category	Home & Professional Services
Founded	2022
Reach	Dhaka, Chittagong, Sylhet
Audience	Homeowners, tenants and businesses needing reliable on-demand services.
Web	www.shondhaan.com

01 THE VENTURE Overview

Shondhaan brings the country's best home and professional service providers onto a single, dependable booking platform. Every technician is background-checked, trained and rated by customers — with a written service guarantee on every job.

02 WHAT WE DELIVER Highlights

- Home repair, cleaning and maintenance
- Vetted, background-checked professionals
- Transparent pricing and instant booking
- Service guarantee on every job

Yess Bangla Private Limited

Office: Block-A, Road-3, House-127 (Green View) (1st Floor), Mirpur-12, Dhaka-1216

Corporate Office: Section-11, Block-A, Main Road-3, Plot-10, Mirpur, Pallabi, Dhaka - 1216

Cell : +88 01916211111 **E-mail :** yessbangla.bd@gmail.com **Web :** www.yessbd.com

03

OFFERINGS

Services

Home Repair · Deep Cleaning · AC & Appliance Service · Professional Consultation

04

WHY CLIENTS CHOOSE US

Signature strengths

Vetted professionals

ID checks, skill assessments and ongoing training on safety and etiquette.

Upfront pricing

See the price before you book — no surprises, no haggling, no hidden fees.

Service guarantee

If you're not satisfied, we send a second professional or refund — your call.

05

CASE STUDY

In practice

Challenge

Booking a trustworthy electrician, AC tech or deep-cleaner meant scrolling Facebook groups and praying — pricing was opaque and quality wildly inconsistent.

Our solution

Shondhaan launched an instant-booking app with vetted, in-house-trained professionals, upfront pricing and a written satisfaction guarantee on every job.

Delivery phases

1. Discover

Customer & technician interviews, complaint mining and a service-catalogue blueprint.

2. Design

3-tap booking flow, transparent price cards, live ETA and a post-job rating loop.

3. Build



Customer + pro apps, dispatch engine, payments, training LMS and a QA dashboard.

4. Launch & grow

Pilot in 3 zones, weekly NPS reviews and a re-training programme for low-rated pros.

06 TOOLING

Capabilities & stack

React Native, Node.js, PostgreSQL, Mapbox, bKash, Stripe

07 RESULTS

Measured outcomes

Avg. arrival time	47 min
Customer NPS	72
Repeat bookings	61%
Pros onboarded	1,200+

08 TESTIMONIAL

Client voice

"We manage 140 apartments across Dhaka and Shondhaan is now our default for AC, plumbing and deep-clean. Upfront pricing and the satisfaction guarantee ended the haggling — and the complaints."

— Tanvir Ahmed · Operations Director, Bproperty Facilities

09 NEXT STEPS

Talk to us

Reach out to our enterprise desk for a tailored proposal, references on request, and NDA-ready discovery.

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